



SALES POLICY: CLIENT AND CUSTOMER NOTICE

1. All art work is the property of the artist consigning until the work is sold and purchased.
2. All art work is priced by each artist consigning his/her property.
3. Art work is not price negotiable. The price listed is the price required by the artist for his/her property.
4. Élan will not hold art work for clients or customers without a 50% deposit.
5. Art work is held for clients and customers for three days.
6. If the client or customer fails to respond to Élan on the third day, the work is no longer held for the client or customer and the deposit is nonrefundable.
7. If the art work is on exhibition, the client or customer can present Élan with a credit card sales number and expiration date to hold the art work for the duration of the exhibition.
8. Élan will notify the client or customer at the end of the exhibition.
9. The client or customer has three days to notify Élan of his/her intent to buy.
10. Élan will charge the art work to the client or customer credit card on the third day. The charge is nonrefundable.
11. The client has one week to pick up their property. After one week, Élan is not longer responsible for either insuring or maintaining of the work.
12. Art work on exhibition becomes available for pick-up on the last day of the exhibition.
13. Élan requires either a 50% deposit or credit card information to purchase art work on exhibition.
14. Élan will notify the buyer at the end of the exhibition that the art work is available for pick-up.
15. If the art work is not picked up within three days, the art work will be charged to the credit card, deposit is nonrefundable and Élan will no longer insure or maintain the work.
16. Élan reserves the right to return art work to artists that has not been picked up by the buyer for a duration of three weeks.
17. Clients and customers have 30 business days to return purchases. After 30 days have elapsed, Élan makes payments to the artists/consignors for his/her property and returns are not accepted.
18. Élan reserves the right to charge 10% interest on balances that exceed six months past due.